

## ACTION PLAN OF QUALITY ENHANCEMENT CELL DOW UNIVERSITY OF HEALTH SCIENCES FOR THE YEAR July 2014 – June 2015

The action plan of Quality Enhancement Cell (QEC) of Dow University of Health Sciences (DUHS) is consisted in two parts as,

- **1** <u>**Main Targets**</u> that directly related with provided major objectives/ guidelines of Quality Assurance Agency (QAA) of HEC.
- 2 **Quality Based Actions and Initiatives** that supports the Quality measures of DUHS in achievement of minor objectives as set by DUHS in relation to HEC.

| Time Period              | Objective  | Target   | Target Date                 | Status    |
|--------------------------|--|--|-----------------------------|-----------|
|                          | 1. Awareness sessions<br>for Program Team<br>(PT) members on the<br>preparation of SAR of<br>Pharm D program of<br>DCOP. | familiarization on SAR criteria for completion | August to September<br>2014 | Completed |
| July - September<br>2014 |  | familiarization on SAR criteria for completion | August to September<br>2014 | Completed |
|                          | 3. Awareness sessions<br>for Program Team<br>(PT) members on the   | familiarization on SAR                         | September 2014              | Completed |

## 1 MAIN TARGETS

|                             | preparation of SAR of<br>MBA program of<br>IHM   | of SAR.   |  |                                     |
|-----------------------------|--|---|--|-------------------------------------|
|                             | 4. Awareness sessions<br>for Program Team<br>(PT) members on the<br>preparation of SAR of<br>BBA program of<br>IHM.                            | familiarization on SAR criteria for completion    | September 2014                           | Completed                           |
|                             | 5. Nomination of<br>Program Team (PT)<br>members for the<br>preparation of BDS<br>program SAR of<br>DDC.                                       | Nomination of PT<br>members                       | September 2014                           | Completed                           |
|                             | 6. Conduction of<br>Teachers' Evaluation<br>and Course<br>Evaluation by<br>students  | Evaluation of the departments of IPMR,DIMT & NIDE | August -<br>September 2014               | Completed                           |
|                             | 7. Conduction of<br>Assessment Team<br>(AT) visit at DCOP<br>for the SAR of Pharm<br>D program.  | Smooth conduction of AT visit at DCOP             | September 2014                           | Target shifted to the next quarter. |
| October to December<br>2014 | <ol> <li>Awareness sessions<br/>for Program Team<br/>(PT) members on the<br/>preparation of SAR of<br/>Pharm D program of<br/>DCOP.</li> </ol> | familiarization on SAR                            | 1 <sup>st</sup> week of November<br>2014 | Completed                           |

| 2. Awareness sessions<br>for Program Team<br>(PT) members on the<br>preparation of SAR of<br>BDS program of<br>DIDC                      | familiarization on SAR criteria for completion                                       | November to January<br>2015      | Completed   |
|--|--|----------------------------------|---|
| 3. Awareness sessions<br>for Program Team<br>(PT) members on the<br>preparation of SAR of<br>MBA program of<br>IHM                       | criteria for completion  | November 2014 to<br>January 2015 | Completed   |
| 4. Nomination of<br>Assessment Team<br>(AT) members and<br>conduction of AT<br>visit at DCOP for the<br>SAR of Pharm D<br>program        | Smooth conduction of AT visit at DCOP  | November to December<br>2014     | Completed   |
| 5. Nomination of<br>Assessment Team<br>(AT) members and<br>conduction of AT<br>visit at DIDC for the<br>SAR of BDS program               | Smooth conduction of AT visit at DIDC  | December 2014                    | AT members were nominated<br>while AT visit was shifted to<br>the next quarter. |
| 6. Preparation and<br>facilitation of Third<br>Party Validation<br>(TPV) of Institutional<br>Performance<br>Evaluation (IPE) of<br>DUHS. | Completion of all the<br>relevant records and<br>procedures required for<br>TPV-IPE. | December 2014                    | Work in process and visit is expected in the next quarter.                      |

|                         | 7. Awareness sessions<br>for Program Team<br>(PT) members on the<br>preparation of SAR of<br>BDS program of<br>DDC.                            | PT members'<br>familiarization on SAR<br>criteria for completion<br>of SAR. | December 2014              | Completed    |
|-------------------------|--|---|----------------------------|--------------|
|                         | 8. Follow up for the corrective actions to be taken after the completion of SAR for which implementation plans have been prepared.             | Programs in which SAR<br>is completed                                       | December 2014              | Completed    |
|                         | 9. Conduction of<br>Teachers' Evaluation<br>and Course<br>Evaluation by<br>students  | Evaluation of the<br>departments of DIR,<br>IHM, DIDC, DIMC,<br>DMC         | October -<br>December 2014 | Completed    |
| January - March<br>2015 | 1. Smooth conduction<br>and facilitation of<br>Third Party Validation<br>(TPV) of Institutional<br>Performance<br>Evaluation (IPE) of<br>DUHS. | Completion of all the relevant records and procedures required for TPV-IPE. | January 2014               | Completed    |
| 2015                    | 2. Conduction of<br>Assessment Team<br>visit at DIDC for the<br>SAR of BDS<br>program.   | Smooth conduction of AT visit at DIDC                                       | February 2015              | In - process |

| 3. Awareness sessions<br>for Program Team<br>(PT) members on the<br>preparation of SAR of<br>M.Sc Diabetes<br>program of NIDE.           | PT members'<br>familiarization on SAR<br>criteria for completion<br>of SAR. | February to March 2015 | In - process |
|--|---|------------------------|--------------|
| 4. Awareness sessions<br>for Program Team<br>(PT) members on the<br>preparation of SAR of<br>BDS program of<br>DDC.                      | familiarization on SAR criteria for completion                              | February to March 2015 | In - process |
| 5. Nomination of<br>Program Team (PT)<br>members for the<br>preparation of MBBS<br>program SAR of<br>DMC.                                | Nomination of PT<br>members   | February 2015          | In - process |
| <ol> <li>Awareness sessions<br/>for Program Team<br/>(PT) members for the<br/>preparation of MBBS<br/>program SAR of<br/>DMC.</li> </ol> | PT members'<br>familiarization on SAR<br>criteria for completion<br>of SAR. | March 2015             | Expected     |
| 7. Nomination of<br>Assessment Team<br>(AT) members and<br>conduction of AT<br>visit at IHM for the<br>SAR of MBA<br>program.            | Smooth conduction of<br>AT visit at IHM                                     | March 2015             | Expected     |

|              | 8. Nomination of<br>Assessment Team<br>(AT) members and<br>conduction of AT<br>visit at IHM for the<br>SAR of BBA<br>program.      | Smooth conduction of<br>AT visit at IHM                                     | March 2015              | Expected   |
|--------------|--|---|-------------------------|--|
|              | 9. Follow up for the corrective actions to be taken after the completion of SAR for which implementation plans have been prepared. | Programs in which SAR<br>is completed                                       | March 2015              | Expected   |
|              | 10. Conduction of<br>Teachers' Evaluation<br>and Course<br>Evaluation by<br>students   | Evaluation of the departments of ION, SPH, DCOP, DDC                        | January -<br>March 2015 | Feedback Evaluation in ION<br>is completed.<br>While in other institutes<br>activity is in process |
| April - June | 1. Awareness sessions<br>for Program Team<br>(PT) members for the<br>preparation of MBBS<br>program SAR of<br>DMC.                 | PT members'<br>familiarization on SAR<br>criteria for completion<br>of SAR. | April – June 2015       | Expected   |
| 2015         | 2. Awareness sessions<br>for Program Team<br>(PT) members for the<br>preparation of SAR of<br>M.Sc Diabetes<br>program of NIDE.    | PT members'<br>familiarization on SAR<br>criteria for completion<br>of SAR. | April – June 2015       | Expected   |

| 3. Nomination of<br>Assessment Team<br>(AT) members and<br>conduction of AT<br>visit at DDC for the<br>SAR of BDS<br>program.      | Smooth conduction of AT visit at DDC                 | May - June 2015 | Expected |
|--|--|-----------------|----------|
| 4. Follow up for the corrective actions to be taken after the completion of SAR for which implementation plans have been prepared. | Programs in which SAR<br>is completed                | May – June 2015 | Expected |
| 5. Conduction of<br>Teachers' Evaluation<br>and Course<br>Evaluation by<br>students  | Evaluation of the<br>departments of IBMS,<br>DIKIOHS | May – June 2015 | Expected |

## 2 QUALITY BASED ACTIONS AND INITIATIVES

| Time Period | Proposed Actions  | Concerned<br>Office | Partners to<br>consult /<br>engage | Target<br>Date                  | Status                |
|-------------|---|---------------------|------------------------------------|---------------------------------|-----------------------|
|             | 1. Transformation of manual<br>evaluation towards<br>Online conduction of<br>Teacher' evaluation and<br>Course evaluation by<br>faculty and students in all<br>programs | QEC DUHS            | IT department<br>of DUHS           | By the end<br>of August<br>2014 | Successfully achieved |

| July - September<br>2014    | 2. Conduction of Internal<br>Quality Audit (IQA) 2014<br>of DUHS.   | QEC DUHS             | PIQC and all<br>the relevant<br>department of<br>DUHS                          | Aug-Sept<br>2014               | Successfully completed                 |
|-----------------------------|---|----------------------|--|--------------------------------|--|
|                             | 3. Conduction of<br>Surveillance Quality<br>Audit by Vincotte 2014 of<br>DUHS.  | QEC DUHS             | Vincotte<br>Auditors, PIQC<br>and all the<br>relevant<br>department of<br>DUHS | Sep 2014                       | Successfully completed                 |
|                             | <ul> <li>Participation in<br/>University's Statutory<br/>Bodies Meeting as<br/>member.</li> </ul>                                   | Director QEC<br>DUHS | Dow<br>University of<br>Health<br>Sciences                                     | July -<br>September<br>2014    | Participated in the relevant meetings. |
|                             | 5. Participation in National /<br>International Events  | QEC DUHS             | Others   | July -<br>September<br>2014    | Participated in the relevant meetings. |
|                             | <ol> <li>Facilitation of DUHS<br/>Students for foreign<br/>Electives.</li> </ol>  | QEC DUHS             | Students and<br>Collaborated<br>Universities of<br>Abroad                      | July -<br>September<br>2014    | Work in process                        |
| October to December<br>2014 | 1. Publicize QEC activities<br>through print / electronic<br>media for the said period<br>(minimum target of two<br>news at least). | QEC DUHS             | Media<br>Coordination<br>department of<br>DUHS                                 | October to<br>December<br>2014 | Target achieved.                       |
| 2014                        | 2. Participation in<br>University's Statutory<br>Bodies Meeting as<br>member.   | Director QEC<br>DUHS | Dow<br>University of<br>Health<br>Sciences                                     | October to<br>December<br>2014 | Participated in the relevant meetings. |
|                             | 3. Participation in National /<br>International Events  | QEC DUHS             | Others   | October to<br>December         | Participated in the relevant meetings. |

|                         |  |                      |   | 2014                           |   |
|-------------------------|--|----------------------|---|--------------------------------|---|
|                         | <ol> <li>Trainings of QEC<br/>officials, regarding their<br/>participation in relevant<br/>workshop / conferences /<br/>seminars.</li> </ol> | QEC DUHS             | Others  | October to<br>December<br>2014 | Trainings attended by QEC officials.    |
|                         | <ol> <li>Perusing the International<br/>membership of Global<br/>Health Learning<br/>Opportunities (GHLO).</li> </ol>                        | QEC DUHS             | GHLO  | October to<br>December<br>2014 | Case registered and work is in process. |
|                         | <ol> <li>Facilitation of DUHS<br/>Students for foreign<br/>Electives.</li> </ol>   | QEC DUHS             | Students and<br>Collaborated<br>Universities of<br>Abroad | October to<br>December<br>2014 | Work in process                         |
| January - March<br>2015 | 1. Participation in the<br>awareness session of<br>University Budget<br>Allocation.  | QEC DUHS             | Finance<br>Department of<br>DUHS                          | January –<br>March<br>2015     | In-process                              |
|                         | 2. Participation in<br>University's Statutory<br>Bodies Meeting as<br>member.  | Director QEC<br>DUHS | Dow<br>University of<br>Health<br>Sciences                | January –<br>March<br>2015     | In -process                             |
|                         | 3. Participation in meeting/<br>events organized by QAA<br>of HEC.   | Director QEC<br>DUHS | HEC   | January –<br>March<br>2015     | In-process                              |
|                         | 4. Updating the QEC website of DUHS.   | QEC DUHS             | IT Department<br>of DUHS                                  | March<br>2015                  | In-process                              |
|                         | <ol> <li>Perusing the International<br/>membership of Global<br/>Health Learning<br/>Opportunities (GHLO).</li> </ol>                        | QEC DUHS             | GHLO  | January –<br>March<br>2015     | Membership fee has been paid.           |

| April - June<br>2015 | 1. Involvement in the<br>preparation of financial<br>allocation of QEC in<br>University recurring<br>budget.                        | QEC DUHS | Finance<br>Department of<br>DUHS   | April –<br>June 2015 | Expected        |
|----------------------|---|----------|--|----------------------|-----------------|
|                      | 2. Conduction of Internal<br>Quality Audit (IQA) 2015<br>of DUHS.   | QEC DUHS | PIQC and all<br>the relevant<br>department of<br>DUHS                          | May – June<br>2015   | Expected        |
|                      | 3. Conduction of 2 <sup>nd</sup><br>Surveillance Quality<br>Audit of DUHS by the<br>auditors of Vincotte<br>International in 2015.  | QEC DUHS | Vincotte<br>Auditors, PIQC<br>and all the<br>relevant<br>department of<br>DUHS | June 2015            | Expected        |
|                      | 6. Participation in National /<br>International Events.   | QEC DUHS | Others   | April –<br>June 2015 | Expected        |
|                      | 7. Publicize QEC activities<br>through print / electronic<br>media for the said period<br>(minimum target of two<br>news at least). | QEC DUHS | Media<br>Coordination<br>department of<br>DUHS                                 | April –<br>June 2015 | Expected        |
|                      | <ol> <li>Facilitation of DUHS<br/>Students for foreign<br/>Electives.</li> </ol>  | QEC DUHS | Students and<br>Collaborated<br>Universities of<br>Abroad                      | April –<br>June 2015 | Work in process |

Effective from: 11<sup>th</sup> July 2014.